





#### Data in Government

- > Data is the foundation on which M&E is built
- Management information takes transactional databases and packages the information
- Management information is often quantitative and internally focused
- > Data in government is the asset





# Monitoring data

- > In evaluation, monitoring data is important to provide context and comparisons in documented performance
- > **Development Indicators** provide an annual assessment of government performance against its policies
- > POA system on a quarterly basis provide government progress against the set MTSF targets.
- Monitoring data is needed to inform Evaluations needed to be undertaken to unblock the blockages in programmes





### **Data Sourcing**

- ➤ Departments have a structured way of sharing information/data required by evaluators or researchers.
- ➤ Data accessibility will be provided in such a way that it doesn't compromise confidentiality.
- ➤ Examples of data sources external from DPME that can be used for evaluations includes:
  - GCIS: Public opinion data & media monitoring data
  - Health: District Health System (DHIS) produces large data on health services received in health facilities e.g. Immunization coverage & Utilisation rate





# Examples of data sources external from DPME

**DBE**: EMIS – Learner's performance in different subjects per school

**Higher Education**: Completion rates, Drop out rates, Type of Qualification

**Social Development (DSD)**: SOCPEN monitor government social intervention strategies for indigent population

**Economic Development (DED)**: Measure economic investment related indicators, Total investment in the country, Number of jobs created through investment opportunities, Which sectors in the country contribute towards economic development;

**Trade and Industry (DTI)**: CIPRO - Monitor and measure size of the SMMMEs, Support for SMME's through regulatory frameworks and interventions





#### Data Sources within DPME

- DPME has the following data sources that can be used:
  - POA dataset updated on a quarterly basis
  - Presidential hotline dataset updated on a daily basis
  - Front-line Service Delivery Monitoring
  - Citizen Based Monitoring data
  - NIDS dataset
  - MPAT dataset





# Strength of datasets

- ➤ Government administrative datasets provide information up-to the municipal/ service point
- ➤ Data comprehensive & covers data for period longer than 5 years
- Ability to identify programmes that are performing well and those that are not performing





# Challenges of data

- Data Quality compromised
  - Data Accuracy
  - Data Accessibility
- > Incompleteness of data in some of the months
- Data collected not responding to the indicator
- Inconsistency of data reported
- Inconsistency of baselines and targets
- ➤ Data only used for reporting (compliance, thus resulting in data not quality assessed)





# **Opportunities**

- ➤ Use evaluation results and recommendations to improve the effectiveness of the systems / programme
- > DPME establishing a knowledge management system that will be used to store different government evidence at one repository for ease of access by the Evaluators and others who are interested in using the data.
- > Improved M&E learning networks
- Support the DQA by StatsSA on government administrative systems





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